



# NATIONAL CONFERENCE

## 20-22 MAY 2012

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FASTER HIGHER  
STRONGER

SHERATON MIRAGE GOLD COAST

SUNDAY, 20 MAY – TUESDAY, 22 MAY 2012  
FSAA NATIONAL CONFERENCE – **FASTER, HIGHER, STRONGER**



FASTER HIGHER  
STRONGER



You are invited to attend the 2012 National Conference of the Financial Services Accountants Association (FSAA).

Held annually, this year marks the 21st Anniversary of the FSAA National Conference. In celebration of this milestone the National Conference strives to be 'Faster, Higher and Stronger' than ever before as it looks into the rising challenges and trends of the industry.

The FSAA, as the peak industry body serving professionals involved in insurance related services, particularly those in the fields of accounting, finance, actuarial, compliance and taxation, has brought together an outstanding line-up of speakers, industry updates, discussions and networking opportunities. The Conference represents excellent value at a sensational venue and will provide you with the opportunity to participate, learn, network and celebrate alongside your industry colleagues.

This year's Conference will get you across the line first – so get off the starting blocks and register early!

Chris Old  
Conference Chairman

# SHERATON MIRAGE GOLD COAST A 21<sup>ST</sup> CELEBRATION



## PROGRAM OF EVENTS

<b>SUNDAY 20 MAY</b>		<b>11.00</b> OPTIONAL ACTIVITIES – REFER TO BACK PAGE
<b>18.00</b>	WELCOME FUNCTION AT SHERATON MIRAGE, GOLD COAST	
<b>MONDAY 21 MAY</b>		<b>8.00</b> REGISTRATION
<b>08.30</b>	OPENING & WELCOME	
<b>09.00</b>	<i>Breaking through Barriers that prevent a Stronger Industry</i> <b>Robert Whelan – Executive Director and CEO, Insurance Council of Australia</b>	
<b>09.45</b>	<i>Addressing Australia's Productivity Challenges through Equity, Inclusion and Education</i> <b>Suzanne Young – Executive General Manager, Group Corporate Services, Commonwealth Bank of Australia</b>	
<b>10:30</b>	MORNING TEA	
<b>11.00</b>	<i>Regulatory Update</i> <b>Ian Laughlin – Member, Australian Prudential Regulation Authority</b>	
<b>12:00</b>	BREAKOUT SESSIONS – CHOICE OF SESSIONS 1 OR 2	
	<b>1. KPMG: Finance Business Partnering</b> <b>Murray Priestman – Director, Business Performance Services</b>	<b>2. Deloitte Touche Tohmatsu: Managing your Career</b> <b>Juliet Bourke – Partner, Human Capital</b>
<b>13:00</b>	LUNCH	
<b>14:00</b>	BREAKOUT SESSIONS – CHOICE OF SESSIONS 3 OR 4	
	<b>3. Ernst &amp; Young: Current and Emerging Issues for Life Insurance</b> <b>Grant Peters – Actuarial Services Leader, Oceania Region</b> <b>Brendan Counsell – Senior Manager, Actuarial Services</b>	<b>4. PwC: Risk Management – adding Value not Cost</b> <b>Scott Hadfield – Partner</b> <b>Bayne Carpenter – Director</b>
<b>15:00</b>	AFTERNOON TEA	
<b>15.15</b>	<i>Economic Update – are we on the Podium?</i> <b>Mark Rider – Head of Investment Strategy, UBS Global Investment Solutions</b>	
<b>16.00</b>	<i>IT – Faster Processing, Stronger Results, what is out there?</i> <b>Michael Ossipoff – Director, Capability &amp; Innovation, Telstra Corporation</b>	
<b>17.00</b>	CONFERENCE CLOSE – DAY 1	
<b>18.30</b>	EVENING FUNCTION	
<b>TUESDAY 22 MAY</b>		<b>8.30</b> CONFERENCE START
<b>8.35</b>	<i>How do we match the Leading Players – do they always Run Faster and Jump Higher?</i> <b>Simon Swanson – CEO, ClearView</b>	
<b>9.20</b>	<i>Analytics to make the Industry Stronger</i> <b>Rade Musulin – COO, Risk Analytics, Aon</b>	
<b>10.05</b>	MORNING TEA	
<b>10.30</b>	<i>A Stronger Reporting Regime</i> <b>Neil Drabsch – CFO, QBE Insurance</b>	
<b>11.30</b>	<i>LAGIC sets the Bar Higher</i> <b>Tim Andrews – Finity Consulting</b>	
<b>12.15</b>	<i>Results the Board want</i> <b>Nancy Milne – Director, CommInsure</b>	
<b>13:00</b>	LUNCH	
<b>14.00</b>	<i>Performance under Pressure</i> <b>Gavin Freeman – Psychologist and Director, Deloitte Touche Tohmatsu</b>	
<b>15.15</b>	<i>Faster, Higher, Stronger – the Finish Line</i> <b>Bill Bartlett – Director, Suncorp &amp; RGA International</b>	
<b>16.00</b>	CLOSE	



NATIONAL CONFERENCE

## EARLY BIRD SPECIAL – REGISTER BEFORE 4 APRIL

Accommodation is held until 4 April. After this date the Conference Early Bird Special will close and all registrations will be subject to hotel availability. We encourage you to book prior to this date to ensure you do not miss out.

**All Early Bird bookings will automatically go in the draw to win one of two great prizes: a wct voucher valued at \$1500 or an Apple iPad2.**

## REGISTRATION

Go to [www.fsa.com.au](http://www.fsa.com.au) for Conference registration fees and click on the link to register.

### Conference Organiser

**wct**

PO Box 569 Milsons Point NSW 1565

Phone: (02)9929 4000

Fax: (02) 9923 1111

Brooke McClune [BrookeM@worldcorptravel.com.au](mailto:BrookeM@worldcorptravel.com.au)

### General FSA enquiries

PO Box 24 Willoughby NSW 2068

Phone: (02) 9451 3223

Di Litherland [administration@fsa.com.au](mailto:administration@fsa.com.au)

### FSA Membership enquiries

Emma Herbert [membership@fsa.com.au](mailto:membership@fsa.com.au)

### Venue

Sheraton Mirage Resort and Spa Gold Coast

Sea World Drive, Main Beach Gold Coast Qld 4217

### Accommodation

All accommodation bookings can be made via the online registration set up for the conference.

Nightly rate per room: Single/Twin \$185.00

Including Breakfast in Terraces Restaurant.

### Accompanying Spouse/Partner

As always, we welcome partners/spouses to the social functions at a cost of \$100 per function.

### Cancellation Policy:

Cancellations received after 29 April will receive a 50% refund. Regrettably, no refund will be received for cancellations made after 13 May.

## SUGGESTED FLIGHTS

### Flights for Activity Participants

#### Departing Sydney

Sunday 20 May, Flight No. DJ 509

Departing Sydney at 8.25am

Arriving Gold Coast at 9.45am

#### Departing Melbourne

Sunday 20 May, Flight No. DJ 725

Departing Melbourne at 6.30am

Arriving Gold Coast at 8.30am

### Flights for Delegates

#### Departing Sydney

Sunday 20 May, Flight No. DJ 509

Departing Sydney at 1.10pm

Arriving Gold Coast at 2.30pm

Tuesday 22 May

Flight No. DJ 540

Departing Gold Coast at 6.00pm

Arriving Sydney at 7.30pm

#### Departing Melbourne

Sunday 20 May, Flight No. JQ 442

Departing Melbourne at 12.45pm

Arriving Gold Coast at 2.45pm

Tuesday 22 May

Flight No. JQ 445

Departing Gold Coast at 6.20pm

Arriving Melbourne at 8.40pm

### Booking

If you would like **wct** to book your flight, please advise us on the online registration form.

All flights will be booked based on best fare of the day unless otherwise specified.

A booking fee of \$38.50 + GST will apply. All fares will be advised at time of request.

### Flight Amendments

A \$50 fee will be applied for each amendment made after your travel documents have been issued. Additional fees may apply from the airline.

### Transfers

Please note that transfers will only operate to meet the above flight times.

## For those daring to go FASTER, HIGHER AND STRONGER... Optional Activities Sunday 20 May

### FSA Golf Challenge

Glades Golf Club

Tee Off 11.00am

Green fee: \$100

Hire Clubs: \$22 per person

### Holden Driving Centre

Take a tour of the V8 Supercar Race Team workshop before you fasten your seatbelt and experience 4 adrenalin packed HOTLAPS in a V8SS commodore, as a professional instructor takes you for the ride of your life.

Price: \$85 Inc booking fee.

OR suit up, strap in and get a taste of what it's like to drive a V8 race car in 3 laps of the track.

Price: \$205 Inc booking fee.

### Jetboat Extreme

Experience the thrill with Jet Boat Extreme's 650hp twin jet-power turbo engines delivering speeds over 80kph on water, taking you on 360 degree spins and water slides on this thrilling jet ride.

Price: \$80 Inc booking fee.

### Dolphin Aqua Adventure

Engage in a once in a life time experience of meeting some of Sea World's dolphins as you partake in a deep water encounter, to observe and get close to these amazing animals.

Price: \$300 Inc booking fee.

### Spa Treatments

At the Golden Door Spa & Health Club at Mirage Resort. Please contact the Spa directly for information. Telephone: (07) 5588 5000

### Activity Transfers

Transfers to activities will depend on numbers and **wct** will advise nearer on cost and details.



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